ZALORA

ZALORA LAUNCHES CLOTHES RECYCLING INITIATIVE IN SINGAPORE

SINGAPORE, 30 AUGUST 2023 - ZALORA, Asia's leading fashion and lifestyle e-commerce destination, and part of <u>Global Fashion Group</u> (GFG) launched its Snap and Drop apparels donation program on its website and mobile app. Collaborating with Life Line Clothing, a local zero waste textile collector, ZALORA aims to give donated apparels a second chance to be loved and worn or upcycled into new items. Collected textiles will be reused and resold if in good-condition or repurposed as raw materials for household items like gloves and tote bags. This program is part of ZALORA's sustainability initiatives on promoting a more circular fashion economy to tackle climate change, and part of a broader movement in GFG's long-term People and Planet Positive strategy.

Through this partnership with Life Line Clothing, donors can drop their pre-loved apparels at 60 textile recycling bins island-wide, including easily accessible heartland and downtown locations:

Ang Mo Kio

Bedok

City Hall

Clementi

Jurong

- Kranji
 - , Marina Bay
- Punggol

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- Queenstown
- Tanjong Pagar

Tampines

Tiong Bahru

- Bukit BatokBuona Vista
- Hougang

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- Pasir RisPaya Lebar
- SengkangSomerset
- Yishun

Full map can be found <u>here</u>.

Collected textiles will be diverted from landfills and sent to a Life Line Clothing facility to be sorted, then reused, refurbished, or upcycled. To encourage donations, donors will receive S\$10 cashback on their next ZALORA purchase.

To take part in the Snap and Drop Program:

- 1. Pack any clothes, shoes, bags or other fabric items
- 2. Snap a picture of their bag of donated items in front of the collection box at one of the drop-off locations
- 3. Drop their items into the collection box, and do note down the collection box number (SG0XXX) located at the front of the box
- 4. Fill up a form located on the ZALORA website to obtain cashback

ZALORA has also worked with social media personalities to create demonstrations, so donors are more aware of the steps on participating in the Snap and Drop clothing recycling initiative.

Demonstrations can be found on social media such as Instagram and Facebook, with the hashtag #ZALORASnapAndDrop.

In an effort to make these repurposed items more easily accessible to customers, and to provide a greater range of sustainable and environmentally-friendly pre-loved products, Life Line will offer selected upcycled items which have passed authentication and condition checks for purchase on the ZALORA website and app.

Arvind Devadasan, Head of Sustainability, ZALORA said: "We are excited to collaborate with local partners like Life Line Clothing Singapore to provide more recycling opportunities for our communities. Look out for the Snap and Drop program bins around our neighborhoods, workplaces, and malls. Together, we can do our part to create a greener and more sustainable fashion ecosystem."

Andrew Jackson, Head of Business Development of Life Line Clothing said: "At Life Line Clothing, as the only Zero Waste, ISO Accredited textiles recycler and recoverer, our core mission has always been to divert textiles from landfill and create positive impact on both people and the planet.

Teaming up with ZALORA for this groundbreaking first-of-its-kind Take-Back Program whilst promoting our Upcycle4Better upcycled fashion goods and accessories on their platform, is a significant stride towards achieving our circularity goals. We're thrilled to pioneer a movement that promotes responsible textiles recovery and upcycling with the leading fashion e-commerce website in South East Asia. We hope that it encourages behavioral change within the communities and how textiles recycling is perceived."

ZALORA's upcycling and cashback programs have currently been rolled out in Singapore and Malaysia, with plans being explored to expand to other markets in the Southeast Asian region alongside local upcycling partners. More information on the program can also be found <u>here</u>.

Press materials <u>here</u>.

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About ZALORA

ZALORA is Asia's Online Fashion and Lifestyle Destination. Founded in 2012, the company has a presence in Singapore, Indonesia, Malaysia, the Philippines, Hong Kong and Taiwan. ZALORA is part of the Global Fashion Group, the world's leader in online fashion for emerging markets. ZALORA offers an extensive collection of top international and local brands and products across apparel, shoes, accessories, and beauty categories for men and

women. Offering up to 30-day free returns, speedy deliveries as fast as 3 hours, free delivery over certain spend, and multiple payment methods, and a loyalty subscription program Znow offering unlimited free and fast delivery. ZALORA is the online shopping destination with endless fashion and lifestyle possibilities.

About Life Line Clothing

Life Line Clothing is one of the leading authorities on textiles recovery in Asia Pacific with operations in Singapore and Malaysia. Their factory is the only ZERO waste, ISO Accredited textiles recycling facility in the region, helping to divert tonnes of discarded textiles from landfill every day by processing the items into over 500 different categories, ensuring to prolong the life of textiles.

About Global Fashion Group

<u>Global Fashion Group</u> is the leading fashion and lifestyle destination in LATAM, SEA and ANZ. From our people to our customers and partners, we exist to empower everyone to express their true selves through fashion. Our three ecommerce platforms: Dafiti, ZALORA and THE ICONIC connect an assortment of international, local and own brands to over 800 million consumers from diverse cultures and lifestyles. GFG's platforms provide seamless and inspiring customer experiences from discovery to delivery, powered by art & science that is infused with unparalleled local knowledge. Our vision is to be the #1 fashion & lifestyle destination in LATAM, SEA and ANZ, and we are committed to doing this responsibly by being people and planet positive across everything we do. (ISIN: LU2010095458)

For more information visit: www.global-fashion-group.com