

ZALORA

Animal Welfare Policy

Version 1 - April 2022

ZALORA is actively working to mitigate and manage any negative animal welfare impact that may be associated with the production of its products. We want to work with suppliers who recognise that they too have a responsibility in this endeavour and this Animal Welfare Policy sets out our minimum requirements in this context.

We expect suppliers and their subcontractors to be committed to complying with all local and national laws and regulations of the jurisdictions in which they operate and manufacture related to animal welfare. Where the laws or regulations are silent or set out a lower standard than is articulated here, the standards detailed in this Animal Welfare Policy shall prevail.

Applicability:

The standards outlined in this Animal Welfare Policy are applicable to all suppliers of any products to ZALORA including:

1. Suppliers to our private label brands, including their manufacturing subcontractors, inputs and raw materials suppliers; and
2. Third party brands supplying to ZALORA, including those trading through Marketplace and via a distribution agent.

Where there are additional expectations of private label suppliers, this is explicitly set out below.

Standards:

- ZALORA expects that whenever animal materials are used in our private label products or in third party brand products sold on our websites that animal husbandry practices for rearing, transportation and slaughter are in line with the Five Freedoms of the UK's Farm Animal Welfare Committee, which have been widely adopted around the world. These include:
 1. Freedom from hunger and thirst;
 2. Freedom from discomfort;
 3. Freedom from pain, injury and disease;
 4. Freedom to express normal behaviour; and
 5. Freedom from fear and distress.
- Best efforts should also be made to ensure animal materials are by-products of other industries.
- Vulnerable or endangered species appearing on either the International Union for the Conservation of Nature (IUCN) or the Convention of International Trade in Endangered Species (CITES) lists and exotic skins such as snake, alligator, crocodile and lizard are not used in any products sold on ZALORA's platforms.

The use of the following materials is prohibited for all ZALORA's private label products:

- Real fur or pelts, including Karakul lambskin pelts from aborted or newborn lambs
- Angora (including wool blends that contain angora) and other rabbit hair
- Feathers and down

The use of the following processes are prohibited for all ZALORA's private label products:

- Unnatural abortions
- Live skinning
- Live plucking
- Mulesing
- Confinement of animals in veal or sow crates
- Animal testing on cosmetics